

TERMS & CONDITIONS:

Eventours acts in the capacity of booking agent and has no control over the services provided by the end suppliers like airlines, hotels, transporters, etc. **Eventours** charges a service charge which is inbuilt in the cost given to you in lieu of providing its services for suggesting, planning, booking, etc. for the various services.

If the bookings are cancelled from the buyer's side then the following cancellation policies will apply.

Cancellation policy: Cancellation charges would apply from the time of receiving either a confirmation or advance, whichever is earlier.

Option I - Cancellation charges

Tickets including but not limited to air tickets, train tickets, bus tickets, sightseeing tickets, etc.: Rs.500 per ticket per way. This is in addition to cancellation charges charged by the airlines, service providers, booking system, etc.

Hotels & packages: 10% of the total booking amount. This is in addition to cancellation charges charged by the hotels, booking system, etc.

Government taxes: Under no circumstance, will the government taxes like GST, TCS on foreign travel, etc. will be refunded.

Option II - Credit Shell

In order to avoid paying the cancellation fees charged by **Eventours**, the refund which we will get after deduction of charges by the end supplier like airlines, hotels, etc., will be retained in a credit shell by us, which can be used by the buyer over a period of next 90 days from the time of cancellation request. Buyer will be free to change the destination and can gift this credit shell to friends & family.

Date & Destination change policy:

Eventours will allow 1 free date/destination change after confirmation. Cancellation/date change charges charged by the supplier including but not limited to airlines, hotels, booking system, other service providers will be as per their policies. Post that, 5% of the total cost of the destination thus finalized and cancelled will be charged as change fees in addition to charges charged by the end supplier.

All the above charges are subject to government taxes. Taxes as of 1 Jan. '20 is 18%.

All disputes are subject to Gautam Budh Nagar jurisdiction.